



## Terms & Conditions

**The terms and conditions of our contract must be agreed to before you are able to enrol in Puppy Day Care at Hairy Hounds Playground. Please read through the conditions below and acknowledge your acceptance at the bottom of the page.**

- All dogs are cared for by Puppy Day Care at Hairy Hounds Playground staff without liability on Hairy Hounds Playground/Dog Training at Hairy Hounds for loss or damage from: disease, theft, fire, death, escape, injury or harm to persons, other dogs, or property by said dog(s), or for other unavoidable causes, for which due care and diligence have been exercised. I hereby release Hairy Hounds Playground/Dog Training at Hairy Hounds of any liability of any kind arising from my dog's attendance and participation at Puppy Day Care at Hairy Hounds Playground.
- I acknowledge that dogs from as early as 10 weeks are welcome to Puppy Day Care at Hairy Hounds Playground pending their proof of c5 vaccination and that I have been supplied with or have downloaded the information regarding the required vaccinations.
- I agree to take full responsibility in taking the necessary precautions against contagious illnesses and parasite exposure by consulting my own veterinarian, and I accept all reasonable risk of injury incurred in normal day-care activity. I accept that my dog must be in good general health and that I must provide proof of all required vaccinations including but not limited to Distemper, Hepatitis, Parvovirus and Bordetella ( C5 vaccination), prior to my dogs initial visit to Puppy Day Care at Hairy Hounds Playground , in addition to when they are updated. I understand that if my dog's vaccinations are out of date, or I cannot produce proof of vaccination, that my dog cannot attend Puppy Day Care at Hairy Hounds Playground I accept that if my dog arrives at Puppy Day Care at Hairy Hounds Playground with fleas and or ticks that it will be bathed at Puppy Day Care at Hairy Hounds Playground's discretion and at my expense.
- I understand that while the staff at Puppy Day Care at Hairy Hounds Playground takes all possible precautions, there is a minute possibility that my dog may contract a communicable disease.
- I understand that I must inform Puppy Day Care at Hairy Hounds Playground of any known behavioural/aggression problems that my dog has towards people and other dogs, including but not limited to, barking, excessive dominance and roughhousing.
- I accept that I may supply food for my dog, or for a small charge Puppy Day Care at Hairy Hounds Playground will provide Eukanuba or Hills puppy food. I will not bring personal items like toys or bones, as Puppy Day Care at Hairy Hounds Playground is a cage free environment. We provide water, bowls, treats and toys.
- I understand that all dogs must wear at all time, ID tags including their names, and that they are to arrive and depart on leads.
- I understand that Puppy Day Care at Hairy Hounds Playground reserves the right to temporarily or permanently remove any dog from Puppy Day Care at Hairy Hounds Playground at any time due to but not limited to behaviour that is dangerous to other dogs and or people.

- I accept that if my dog requires medication for conditions such as but not limited to epilepsy and joint problems, I must supply the medications with specific directions of use, including times and dosage.
- I understand that if the staff at Puppy Day Care at Hairy Hounds Playground deems that my dog is unwell due to a contagious disease, including but not limited to canine cough, diarrhoea and/or vomiting it must be collected within a two hour period.
- I understand that Puppy Day Care at Hairy Hounds Playground is a cage-less environment, and that the dogs interact and play directly with one another off leash. Therefore I understand that there may be the occurrence of nicks and/or scratches. I understand that unless I request Puppy Day Care at Hairy Hounds Playground directly, a staff member may not notify me immediately if an injury occurs that is not serious. The staff member will administer first aid on site (if required) and inform me of the injury upon pick up that day. If an injury is sustained that is of a more serious nature, the staff at Puppy Day Care at Hairy Hounds Playground will take every effort to contact me, and if I am not accessible, the emergency contact person listed. Puppy Day Care at Hairy Hounds Playground may also contact my veterinarian or Hairy Hounds Playground Veterinarian if the circumstances are deemed such that immediate treatment is necessary. Puppy Day Care at Hairy Hounds Playground retain sole discretion in emergency matters, without liability, and I agree to take full financial responsibility for any damage or injury caused directly by the behaviour of my dog towards another dog, person or property. I understand that the staff at Puppy Day Care at Hairy Hounds Playground will take every effort in preventing ANY altercation from happening.
- Also, I shall indemnify Hairy Hounds Playground/Dog Training at Hairy Hounds against any claims made against Hairy Hounds Playground/Dog Training at Hairy Hounds , or losses or damages of any kind suffered by Hairy Hounds Playground/Dog Training at Hairy Hounds as a result of my failure to inform Puppy Day Care at Hairy Hounds Playground of any pre-existing condition my dog may have including by not limited to illness, aggression and/or behavioural problems.
- I accept that Puppy Day Care at Hairy Hounds Playground fees are to be paid in advance or on arrival of a scheduled visit, if the fee is not paid on the day, the dog may not be left in our care. We accept Cash, and bank transfers. BSB 063 181 Account 1022 4806
- I understand that the Puppy Day Care at Hairy Hounds Playground hours are from 7.30am to 6.30pm, Tuesdays and Thursdays, there is a cancellation/no show fee without 24hr notice, and that if I do not pick my dog up before 6.30pm, there will be a \$10.00 fee every 10 minutes or thereof, up until 7.00pm, when the dog may be transported to Puppy Day Care at Hairy Hounds Playground Vet for overnight boarding. I understand that I will be solely responsible for transport fees and boarding fees.
- I accept that before my dog is accepted to Puppy Day Care at Hairy Hounds Playground that I must attend a scheduled interview with my dog(s) for evaluation to ensure that my puppy is suitable for Puppy Day Care at Hairy Hounds Playground and that Puppy Day Care at Hairy Hounds Playground is suitable for my dog(s).

**I hereby agree to the terms and conditions of the contract, and that the contract contains the entire agreement between the two parties. Also I realise that the provisions of this contract are binding upon both parties.**

Signature: ..... Date: .....

Print Name: .....